

## **THREE STAR SECURITY SOLUTION**



- > Corporate Security
- > Industrial Security
- > Residential Security
- > Hotel Security
- > Security Training
- > Security of Commercial Establishments

### **Registered Office:**

**Address:** Plot No.453 and 454, Flat No.201, Vidura Heights, Maithrinagr Colony, Indresham, Patancheruvu,

Sangareddy District -502319,Telangan.

Phone: + 91-93811 36931 , 7848065224, 80749 01410

Email: info@threestarsecurity.in

## TSS MANGEMENT

#### INTRODUCTION

We introduce ourselves as Three Star Security Solution providing firm, committed to provide better Security Service with corporate standards. We are backed with the ex-service 'men'. We are the pioneers in the Private Security Industry.

Three Star Security Solution Certified Company based in Hyderabad, currently backed by trained work force of security personnel and good client base all over India. We proudly say that most of our security personals are from the centralized forces & government sectors like INDIAN ARMY, CRPF, and INDIAN POLICE officers, retired ex-service men and civilians to administrate all the security operations. Our trained operations team will help us finding solutions as per the client's requirements.

Three Star Security Solution provides accountable, timely and affordable security services to meet requirements of your business. We offer an intensive consultation on security, safety and risk management of your business. We aim to build effective working relationships with our clients and ensure their security needs are met on a consistent and continual basis.

We provide uniformed security guards who are professional, licensed and well trained to meet your security needs. We provide our clients well educated and highly motivated security officers who are committed to ensuring the safety of your assets, premises and staff. Our guards are qualified in their area of practice and will treat you with honesty and respect. We supervise and monitor guards on duty to ensure they perform their duties effectively.

We are providing security services all over India. We got a proven track record of maintaining all sort of corporate clients.

## TSS MANGEMENT

# INTRODUCTION We introduce our selves Our Company

## Our Prime Focus To Enhance Customer Delight

Three Star Security Solution Certified company based in Hyderabad, currently backed by trained work force of security personnel and a good client base all over India.

Three Star Security Solution provides accountable, timely and affordable security services to meet requirements of your business. We offer free and intensive consultation on security, safety and risk management of your business.

#### **Strengths**

- 100% statutory compliance
- Self-performed model
- In-house training academy
- 24x7 Control room
- In-house Grooming & Tailoring kiosk

#### **Objective**

Designing the security policy that is aligned with the needs of the business.

Ensuring compliance with the agreed security standards.

Minimizing the security risk threatening the continuity of the services.

#### **Services Offered**

- ► Industries
- ► Corporate/IT/ITES
- ► Residential
- ► Malls & Retails
- ► Banks Hsopitals / Hotels / Resorts
- ▶ Infrastructure / Construction
- ► Even to VIP Security.

#### **Vision**

To be World class provider of Security management services.

To be dedicated and committed to deliver high standards of Security Services.

Where we feel that "YOUR SAFETY IS OUR PRIORITY WITH RESPONSIBILITY".

#### Mission

Delivering high-quality, affordable security services.

Serving and protecting our clients with the use of the latest technology.

Partnering with our clients and becoming a vital part of their operations.

- Quality, Reliability & Integrity
- Professional approach
- Responsiveness to problems
- Competency of staff
- Satisfactory working conditions.

## Our Prime Focus To Enhance Customer Delight

#### **Customer Satisfaction**

Three Star Security Solution, we strive for beyond excellence. No matter the service, you are sure to receive the highest degree of Satisfaction and personal attention. Because we do not rest until you are completely satisfied with our services. Our out-most priority is to keep our clients happy & safe. Our Customers enjoy the comfort and security of a well protected home or business. We service industrial, commercial, residential interests.



#### Recruitment

The security personnel are recruited after an intense and rigorous recruitment process and are well-trained to handle potential work place hazards and inter- related factors in any environment. They represent all that is best in excellence, work ethics and professionalism. The qualities desirable for our security personal include aptitude, education, age, physical fitness and social background.



### **Training**

The security personnel are trained in specialized skills for the various types of security needs. They are trained in such a manner, that they are equipped to tackle any type of challenges. They are also trained on dealing with the customers, staff and visitors with good manners. They even are trained in acquisition of combat- ive skills, handing weapons (guns etc.).



#### **Guarding Methodology**

TSS Security Management Methodology
To thoroughly understand the customer's
requirement. Be totally dedicated to accomplish
the mission

Provide all resources necessary to accomplish the mission Recruit staff with the best potential Train and motivate supervisors Build leaders and teams
Train, train and retrain
Use positive motivation Promote

#### **Site Survey**

from within.

A vulnerability assessment is carried out of the site by the operations team to determine threats and isks which affects the security arrangements of the premises.

#### Site Design

Based on the assessed threats, risks and site situation a customized security design is planned covering:

Physical Security

Mannower Deployment

Manpower Deployment Requirements Security Systems Requirements Security Procedures.

#### Recruitment

This is carried out by the personnel department in keeping with the guidelines of standard recruit- ment policy of the company.

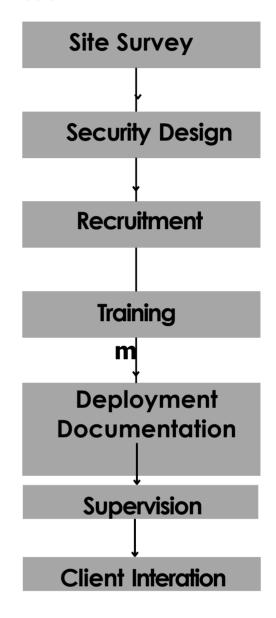
#### This Covers:

Minimum physical standards
Education level
Written test Personal interview
Medical Examination
Background check

#### **Training**

Each new security recruit must successfully complete the Basic Training plus the additional specific training as may be required the content is identified in the basic training Curriculum. A focus on quality awareness is an integral part of all training programmers.

A flow chart depicting standard Methodology, flow of assignments and implementation plan is shown below.





All courses culminate in written, oral and practical examinations. Guards who fail to meet the required standard either during the course or as a result of the examination are rejected Guards that pass the course are given a certificate of completion.

#### **Uniforms**

We fully concur that a smart uniform is an essential part of a smart guard force. We at TSS pride ourselve on the uniform that we use as it is not only smart and practical but also flexible. The different layers can be used to suit the prevailing climatic conditions. To ensure consistent quality and time supply of the uniform. These ar manufactured by our in-house subsidiary company. We feel it is impartant to mention that all our guards are issued uniform of our expense.

#### **DEPLOYMENT/DOCUMENTATION / OJT**

Based on the customised security design and the agreed manpower requirements, deployment takes place. All required documents such as site and post instructions, important telephone numbers, patrolling check lists, duty schedules, attendance rosters, training reports, leave application forms, incident report sheets are placed at the main security post. It is mandatary for the contingent to go through On job Training to familiarise with the premises and the available site and post instrutions.

#### **Supervision**

During the only stage of the groups development it was realized that no one can work in a vacuum and without close management input, encouragement and stimulation security staff cannot function effectively. Therefore, in order to provide quality service, we give a lot of importance to in depth and clive on the ground supervision. In this regard a strong operations team comprising of patrolling supervisors carry out checks on all our assignments and guards on a 24 hrs basis.

#### 24x7 Control Room Services

In order to provide the best service to its ustomers, the Company has dveloped a concept of 24 hours Control Room branch to respond to emergencies.

#### **Security Client Interation**

To further improve upon our services, we seek continuous feed back from our customers. We have a system whereby we get a regular Clients Feedback Forms that helps us not only to take corrective action wherever required but also to further improve our services.

#### **Periodic Reviews**

Regular review meetings are held at all levels. These meetings are held on monthly basis by managers.

#### **QUALITY ASSURANCE**

As a result of our firm's commitment to total Quality Management, our business and various operations processes has been streamlined and standardized. To meet our client expectations and maintain high quality standards, our training academy conducts exhaustive courses to develop and enhance the skills of our guarding personnel. An over view of the courses and methodology is set out below:

S.No.	Subjects	Silent Point Covered
1.	Course Introduction	Role of Security, threats and general measures to counter threats, aim of the
	Orientation	course, history of NSS and coverage of subjects.
2.	Uniform & Equipment	Wearing of uniform, its importance and occasion to wear, its maintenance, when and how to use whistle and baton.
3.	Commencing Duties	Preparing for duties, reporting, taking over duty includign
4.	Fire Prevention and	understanding site instructions, points for attention &
	Control	documentation.
5.	Dealing with people	Chemistry of fire, Types of fire, Causes, Detection and
	& customer care	Extinguishing arrangments, use of hand-held extinguish- ers, evacuation drill, action in case of burns, preventive
6.	Gate House Duties	measures, Demonstration & Practice.
7.	Telephone	Fundamentals of dealing with people, types of people -
	Procedure	employees, visitors, customers their peculiarities, han-
8.	Service Conditions	dling officials, handling complaints.
9.	Code Of Contact	Access control, electronic control systems, identification of
		personnel & authorisation, types of passes, key control.
		Receiving and relaying messages, maintenance
		of records. Pay & allowances, EPF, ESI, leave,
	·	



Our Headquarter is located in 1000 sq ft state-of-theart facility housing 20 well trained, experienced security professionals. Thereby providing a single window service for all security solutions.

Apart from Guarding Services, which is provided by the flagship company. Brave Security Services (India) Pvt. Ltd. (established in Hyderabad in 2008) NSS in Hyderabad also provides various other services through independent specialized companies.

- ► BEAT PATROL
- ► ELECTRONIC SECURITY SYSTEMS
- TRAINING
- ► PLACEMENT SERVICES
- CENTRAL MONITORING SERVICES



Having established itself in Hyderabad 3 years ago. The company has gained tremendous knowledge and experience about the security needs, performance requirements and prevalent local scenarios in all the major cities. Supervisors and inspectors who work round- the-clock to monitor all our clients' premises and ensure that the service is being provided in a befitting manner.

#### **Training Facility**

We have 2 Training Schools across the Hyderabad. The faculty consists of over 3 personnel of whom are senior and experienced. The faculty also includes corporate personnel and professional trainers.

Drill and demonstration area for conducting parade. baton and other drills.

Live fire extinguishing demo facilities Basic course and on the job training is given to all security personnel before they are deployed at the site. The academy runs various courses such as basic, refresher, specialised and management courses at various level.











## Certificate

This is to Certify that

#### THREE STAR SECURITY SOLUTION

H No. 8-89, Naw Khalsa, Madura Nagar Colony, Raidurg, Gachibowli, Serilingampally, Rangareddy, Telangana - 500008, India

has been found in Compliance with requirements of

**Quality Management System** 

for the following scope:

PROVIDING SECURITY & MANPOWER SERVICES

Certificate No. QMS/224A/0125

Original Certificate Date: 15-January-2025

Issue Date : 15-January-2025

: 14-January-2028

To check this certificate status visit: "http://uasl.uk.com/certifiedorganization"



#### **Quality Control Certification**

UK Office: 82, ADLEY STREET, LONDON - E5 0DZ, United Kingdom India Office: 2nd Floor, Aman Market, Narela Mandi, Delhi - 110 040, India



**Expiry Date** 











## Three Star Security

SOLUTION





## Three Star Security



GOVERNMENT OF TELANGANA

#### LICENCE TO ENGAGE IN THE BUSINESS OF PRIVATE SECURITY AGENCY

Serial No.: PSA/L/88/TG/2025/JAN/3/706

PANTALA GANESH, Daughter/Son Of DHARMA RAO, R/o Lig-521, 7Th Phase, Near Geetanjali Model School, Kphb Colony, Kukatpally., Hyderabad, Telangana, 500072 is granted the licence by the Controlling Officer for the State of Telangana to run the business of Private Security Agency 'THREE STAR SECURITY SOLUTION' in the Entire State with office at Hno 8-89 Naw Khalsa, Madura Nagar Colony, Raidurg, Gachibowli, Serlingampally., Hyderabad, Telangana-500008.

Place of Issue: TELANGANA Date of Issue: 07/01/2025 This licence is valid from 07/01/2025 to 06/01/2030





B.SHIVADHAR REDDY

CONTROLLING AUTHORITY
TELANGANA

Note: Conditions overleaf



## Three Star Security SOLUTION











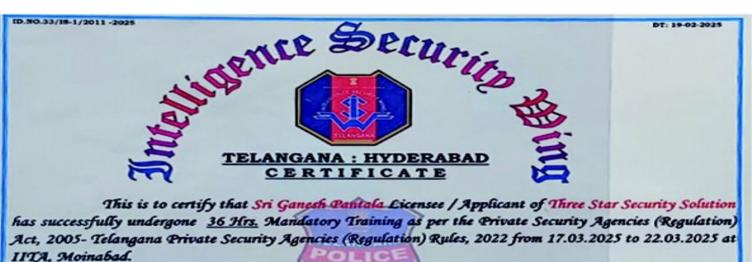














Issued date: 22.03.2025

DG,(Intelligence), Telangana, Hyderabad.







### **Services Offered to**

- Pharmacy Companies
- Warehouses
- Educational Institutions
- Software Companies
- Hotels and Hospitality
- Medical Institutions
- Infrastructure Companies Roads, Irrigation etc.
- Solar Power Projects
- Showrooms Automobile, Clothes and Jewelry
- Banks and Financial Institutions
- Construction Companies
- Gated Communities
- Government Organizations, Malls etc.



## **Major Clients List**

- **01**. Om Sai Intex Pvt Ltd, Hyd
- 02. Trendz infratech Pvt Ltd
- 03. Ocean
- 04. VK Building Services
- 05. Eleganz Interiors Ltd
- 06. Interia
- 07. Exotic Innovations Pvt Ltd,
- **08**. JLL,
- 09. North star,
- 10. VXI
- **11**. ANJ
- 12. Vibrant Living



## **Major Project List**

- 01. Cognizant Technology Solutions India Private Limited
- 02. EY Global Delivery Services India LLP
- 03. Warner Bros. Discovery India Limited
- 04. Everernoth Cigna
- 05. Suven Pharma
- 06. Microsoft
- 07. LBG Husky
- 08. GE Vernova
- **09.** DTCC
- 10. Apple
- 11. Alstom
- 12. Fisker
- 13. Alter Domus



## **Major Project List**

- 14. Merylities
- 15. Prestige-IVY
- 16. Opella
- 17. VXI Global solutions India Pvt Ltd.
- 18. Amazon IT Hub
- 19. Johnson & Johnson Pvt Ltd
- 20. Vanguard
- 21. Foundever
- 22. Eli Lilly
- **23**. IBM
- **24**. HCA
- 25. Nextracker



### **Contact Information**

## **Registered Office**

Address: Plot No.453 and 454, Flat No.201, Vidura Heights,

Maithrinagr Colony, Indresham, Patancheruvu,

Sangareddy District 502319, Telangana.

#### **Branch Office**

Address: H, NO 8-89, Madhura Nagar Colony, Gachibowli, Rai Durg,

Hyderabad, Telangana 5000088.

**Phone**: +91-93811 36931, 7848065224, 80749 01410

**Email**: info@threestarsecurity.in